

Division of Health Service Regulation

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HAL025026 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: 01 B. WING _____ | (X3) DATE SURVEY COMPLETED 07/21/2015 |
| NAME OF PROVIDER OR SUPPLIER RIVERSTONE | | STREET ADDRESS, CITY, STATE, ZIP CODE 104 EFIRD BOULEVARD NEW BERN, NC 28562 | | |
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| C 000 | Initial Comments This is a Report of a Biennial Construction Survey conducted by Greg Cates and Billy Bryant on July 21, 2015. Based on information gathered from our files, the Facility was first licensed or submitted for licensure on or about October 1, 1985 for Sixty-Four (64) residents. Based on this information, we are requiring the facility to meet the 1984 Minimum Standards and Regulations for Homes for the Aged and Disabled; the applicable portions of the 2005 Rules for Adult care Home of Seven or More Beds; and the 1978 Edition of the North Carolina State Building Code, Revision 5 -Section 409 Institutional Occupancy. | C 000 | | |
| C 164 | Housekeeping and Furnishings-Clean, Repaired SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (1) have walls, ceilings, and floors or floor coverings kept clean and in good repair; (2) have no chronic unpleasant odors; (3) have furniture clean and in good repair; (e) This Rule shall apply to new and existing facilities. This Rule is not met as evidenced by: 1- Based on observations, the facility has failed to maintain the floors clean and in good repair. Findings include: a- Throughout the facility, there is wax/ dirt build-up around the door frames, where the floors meet the walls at the vinyl base, and in the doorways. b- There is a large area of stained floor tiles in the | C 164 | | |

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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| C 164 | <p>Continued From page 1</p> <p>Activity Room.</p> <p>c- The floor tiles in the Beauty Shop are broken, cracked, and discolored.</p> <p>d- The floor tiles at the fire doors (both halls) are cracked.</p> <p>2- Based on observations, the facility has failed to maintain the walls clean and in good repair.</p> <p>Findings include:</p> <p>a- In the Beauty Shop, one of the walls is dirty or stained.</p> <p>b- There is a pattern of torn or ragged wallcovering throughout the facility. Specific examples include but are not limited to:</p> <ol style="list-style-type: none"> 1- Shower Room 6. 2- Resident Room 129 3- Resident Room 126 <p>c- The walls in the bathroom of Resident Room 110 are damaged and in need of repair.</p> <p>d- One of the walls in the bathroom of Resident Room 103 has a hole in it.</p> <p>e- The wall located at the bed in Resident Room 127 is spattered and badly stained.</p> <p>f- The grout in the tile of Shower Room 2 is dirty and appears to be growing mildew.</p> <p>g- The grout is missing in the shower of Bathing Room 1.</p> <p>3- Based on observations, the facility has failed to maintain the facility 's furniture in a clean and maintained manner.</p> <p>Findings include:</p> <p>a- The mattress in Resident Room 115 is torn and in bad repair.</p> <p>b- The box springs and bed in Resident Room 129 are broken and the mattress is in bad repair.</p> | C 164 | | |

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| C 166 | <p>Housekeeping-Maintained Free of Hazards</p> <p>SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0306 HOUSEKEEPING AND FURNISHINGS (a) Adult care homes shall: (5) be maintained in an uncluttered, clean and orderly manner, free of all obstructions and hazards; (e) This Rule shall apply to new and existing facilities.</p> <p>This Rule is not met as evidenced by: 1- Based on observation, the facility has failed to keep the building and its environment clean and maintained.</p> <p>Findings include:</p> <p>a- In the kitchen, there is a metal shelving unit that is severely rusted. b- The handrails throughout the facility ' s corridors have a residue on them and are sticky to the touch. c- In the Staff Breakroom, the wood base moulding has splintered and has rough edges exposed. d- The corridor door to the Staff Breakroom is delaminating.</p> <p>2- Based on observations, the facility has failed to maintain the building free of hazards.</p> <p>Findings include:</p> <p>a- In Room 127, the door on an overhead cabinet is falling off the hinges. b- In Shower Room 1, the grab bar beside the commode is loose at the wall. c- The exterior light at the EXIT door near Room</p> | C 166 | | |

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| C 166 | Continued From page 3 116 is not working. d- In the Resident Care Coordinator ' s office, there is an electrical extension device that is not equipped with overload protection. e- There are items being stored in front of the electrical panel in the Old Med Room. f- In the Corridor, the plumbing clean-outs are approximately 1/2-3/4 inches below the floor level, providing a trip hazard. g- There are oxygen bottles located in the following areas that are either not stored in containers or in containers that do not provide proper support to prevent them from falling over. Locations to include but not limited to: 1- 100 Hall Med Room 2- 100 Hall Utility Room 3- Oxygen Storage Room h- The grab bar located in Shower Room 6 is loose. | C 166 | | |
| C 189 | Building Equipment Maintained Safe, Operating SECTION .0300 - PHYSICAL PLANT 10A NCAC 13F .0311 OTHER REQUIREMENTS (a) The building and all fire safety, electrical, mechanical, and plumbing equipment in an adult care home shall be maintained in a safe and operating condition. (k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities. This Rule is not met as evidenced by: 1- Based on observations, plumbing systems are not maintained safe and operating. These deficiencies may affect residents, staff, or visitors who may have to use these facilities. | C 189 | | |

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| C 189 | <p>Continued From page 4</p> <p>Findings on include:</p> <p>a- The toilet located in the Sanitation Room is not functioning, has no water, is severely stained, and is not equipped with a toilet seat.</p> <p>b- The commode in the Toilet Room beside the Sanitation is soiled and will not flush.</p> <p>c- The commodes in the following rooms are loose at the connection to the floor and water is evident around the base. Locations include but are not limited to:</p> <p>1- Resident Room 115</p> <p>2- Shower Room 3</p> <p>d- The water cooler located beside the drink machines does not work</p> <p>2- Based on observations, electrical systems are not maintained safe and operating. These deficiencies may affect residents, staff, or visitors who may work, occupy, or visit the facility.</p> <p>Findings include:</p> <p>a- The ceiling mounted fluorescent light fixture in the Laundry has no tubes.</p> <p>b- In the 100 Hall Med Room, the following items were noted. To include, but not limited to:</p> <p>1- There is a duplex receptacle that has no cover</p> <p>2- The wall sconce light has no globe.</p> <p>c- The 100 Hall Utility Room light does not work.</p> <p>d- In the Living Room, there is a duplex receptacle to the left of the fireplace that is loose in the wall.</p> <p>e- In Room 131, the ceiling mounted light fixture has no cover.</p> <p>3- Based on observations, fire safety systems are not maintained safe and operating. These</p> | C 189 | | |

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| C 189 | Continued From page 5 deficiencies may affect residents, staff, or visitors who live, work, or visit the facility. Findings include: a- The emergency lights located in the following areas do not work on battery power. Locations include but are not limited to: 1- Activity Room 2- Living Room b- The screws are pulling out of the door/closer on the Central Hall EXIT door, making the door difficult to open in the event of an emergency. 4- Based on observations, the facility failed to ensure that the building is safe by not maintaining the fire resistance of building components. This deficiency directly affect all residents, personnel, and visitors by allowing the possible spread of smoke beyond the compartment of origin. Findings on include: a- There are unprotected penetrations in the following locations to include but not limited to: 1- Electrical/ Water Heater Room around the insulated pipes. 2- There is a large, open crack in the ceiling of the kitchen. 3- There is a large, open crack in the ceiling of Room 112 b- The corridor door to the Utility Closet (located beside the Med Room) is cracked and broken, possibly degrading the fire-resistant rating of the door. | C 189 | | |
| C 199 | Exhaust Ventilation SECTION .0300 - PHYSICAL PLANT | C 199 | | |

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| C 199 | <p>Continued From page 6</p> <p>10A NCAC 13F .0311 OTHER REQUIREMENTS</p> <p>(g) The spaces listed in this Paragraph shall be provided with exhaust ventilation at the rate of two cubic feet per minute per square foot. This requirement does not apply to facilities licensed before April 1, 1984, with natural ventilation in these specified spaces:</p> <p>(1) soiled linen storage;</p> <p>(2) soil utility room;</p> <p>(3) bathrooms and toilet rooms;</p> <p>(4) housekeeping closets; and</p> <p>(5) laundry area.</p> <p>(k) This Rule shall apply to new and existing facilities with the exception of Paragraph (e) which shall not apply to existing facilities.</p> <p>This Rule is not met as evidenced by:</p> <p>1- Based on observations and testing, the facility has failed to maintain the mechanical exhaust systems in working condition.</p> <p>Findings include:</p> <p>a- The exhaust fan grille in the Laundry Room is completely clogged with lint.</p> <p>b- There are cleaning chemicals being stored in the Old Med Room however there is no mechanical exhaust.</p> | C 199 | | |